



## **Direct Payments for Community Recovery**

### **What Is It?**

PG&E's Direct Payments for Community Recovery (DP4CR) Program is designed to easily and quickly compensate individuals whose homes, including mobile homes, were destroyed in the 2021 Dixie Fire.

### **How Does It Work?**

The DP4CR process is conducted online and can be completed, from start to finish, on your home computer or mobile device. To complete the process, visit [www.DP4CR.com](http://www.DP4CR.com) and follow the steps below.

1. **Prepare:** Check your eligibility, identify your co-claimants (or all members of your household), and gather documentation such as proof of identity and square footage of your home.
2. **Submit:** Complete an electronic claim form with supporting documentation via the website.
3. **Review:** PG&E will review your claim to confirm your eligibility and identity, the details of your property including square footage and acreage, and your insurance coverage. We use this information to make you a settlement offer based on a standardized and objective valuation framework.
4. **Payment:** Once you accept the offer and all co-claimants sign a settlement agreement releasing your claims related to the fire, we quickly pay you the full amount of our offer.

### **How Quickly Will I Get Paid?**

Our goal is to pay claimants within 75 days after they submit a complete claim with supporting documentation.

### **What Documents Will I Need?**

A complete list of supporting documents that can be used to validate a claim is included in the FAQ at [www.DP4CR.com](http://www.DP4CR.com). Documents will be used to confirm the following:

- Proof of identity
- Proof of Assessor's Parcel Number (APN)
- Proof of square footage
- Available insurance information
- Proof of ownership
- Proof of acreage
- Proof of residence

### **Where Can I Get Help?**

PG&E representatives are available to help in-person at our Local Assistance Center, as well as at our dedicated call-in number:

**877-873-8246**

**Local Assistance Center  
Fridays & Saturdays 9 a.m. – 6 p.m. (closed 12 p.m. – 1 p.m.)  
1446 E. Main St  
Quincy, Calif.**

NOTE: If an individual is represented by a lawyer in connection with the Dixie Fire, the help that PG&E can provide by phone and in person is limited to technical assistance. Any questions about the program should be routed through the individual's attorney.



## **Objective Framework and Supporting Documentation:**

The DP4CR program makes offers based on your relationship to the property. We will only make one offer per destroyed property, unless the property was rented, in which case PG&E will make one offer to the owners and one offer to the non-owner residents as follows. All offers will be impacted by available insurance and a 10 percent addition for individuals represented by attorneys.

### **Owner – Resident(s)**

\$ 400 / sq. ft. of primary residence or \$ 240,000 for mobile homes  
\$ 150 / sq. ft. of additional structures with foundation, roof, and walls  
\$ / acre for trees and veg

- <5 acres = \$ 9,200 / acre, minimum \$10,000
- 5-10 acres = \$ 6,400 / acre, minimum \$46,000
- 10-40 acres = \$ 4,400 / acre, minimum \$64,000
- 40-99 acres = \$ 2,800 / acre, minimum \$176,000
- 100+ acres = individualized offer

**Required supporting documentation:** proof of identity, proof of ownership, proof of APN, proof of acreage, proof of square footage, available insurance information, proof of residence, photos (optional).

### **Rental Property Owners**

\$ 260 / sq. ft. of primary residence or \$ 90,000 for mobile homes  
\$ 100 / sq. ft. of additional structures with foundation, roof, and walls  
\$ / acre for trees and veg

- <5 acres = \$ 9,200 / acre, minimum \$10,000
- 5-10 acres = \$ 6,400 / acre, minimum \$46,000
- 10-40 acres = \$ 4,400 / acre, minimum \$64,000
- 40-99 acres = \$ 2,800 / acre, minimum \$176,000
- 100+ acres = individualized offer

**Required supporting documentation:** proof of identity, proof of APN, proof of ownership, proof of acreage, proof of square footage, available insurance information, photos (optional).

### **Resident – Non-Owner(s)**

\$ 140 / sq. ft. of primary residence or \$ 150,000 for mobile homes  
\$ 50 / sq. ft. of additional structures with foundation, roof, and walls

**Required supporting documentation:** proof of identity, proof of APN, proof of square footage, available insurance information, proof of residence, photos (optional).

### **Supplementary Rebuild Payments**

To further enable the recovery of the communities impacted by the Dixie Fire, and expedite the rebuilding effort in our hometowns, participants in PG&E's Direct Payments for Community Recovery program, who accept the offer and receive payment, **will be eligible to receive an additional \$50,000** if they choose to rebuild their destroyed home. To receive this additional payment - which may be sought up to one year after the initial DPCR payment is made, individuals must provide PG&E with a copy of the issued building permit and proof that at least \$30,000 in costs has been incurred toward rebuilding (contractor and architect fees, permit fees, materials costs, etc.).